Head Start Community Needs Assessment

2020 Update



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Purpose and Methodology

Purpose

According to HSPS 1302.11(b) (2) a program must conduct a community needs assessment at least once over the five-year grant period. The assessment needs to be annually reviewed and updated to reflect any significant increased availability of publicly -funded pre-Kindergarten, rates of family and child homelessness, significant shifts in community demographic and resources.

Methodology:

We attended a session in Jefferson City with Community Services Block Grant Directors where we as a group designed focus groups questions and Community Needs Survey questions. The questions in the focus groups were focused on the following areas: Transportation, Health, Education, Nutrition, Housing and Income needs in our service areas. This data has been compiled and is in this report. The Board of Directors participated in collecting data about the strengths in their prospective community. Data was also collected by the ERSEA Content Area manager on Eligibility of children in the Head Start program. The family Advocates collected data on Education and Occupations of the Families. Data was collected using the following website: http://assessment. Communitycommons.org. for the population trends. Data was also collected from the Missouri Childcare Provider. Search engine om http://webapp01.dhss.mo.go/Childcare Search/SearchEngine.aspx.Staff

Overview:

Our mission: Collaborate with local partners to provide human service programs for low-income individuals and families in our community to make positive changes towards self-sufficiency.

Promise:

Community Action Changes people's lives, embodies the spirit of hope, improves communities an makes America a better place to live. We care about the entire community and are dedicated to helping people help themselves and each other.

History:

Community Action Partnership of Northeast Missouri (Northeast Missouri Community Action Agency) was established in 1965 In August of that same year, the Economic Opportunity Act was signed into law by President Johnson creating the nationwide Community Action Network. This was a direct response to President Lyndon Johnson's "War on Poverty"

Program Information:

Clark County:

According the 2017 Census Bureau Clark county has a population of 6.807 There has been a growth decline of 0.773%. In Clark County we have two head Start centers. The center in Wayland is owned by NMCAA. This center offers one preschool classroom that operates 4 hours a day with an over-lapped bussing pattern. The class serves 20 Children. Ten of which are funded through Head Start. The remainder of the Children is Private pay. The center in Kahoka serves 20 children with Duration Services. Bussing is not offered at this center. With Duration Grant funding, the Head Start program was able to purchase the Kahoka center in December 2017.

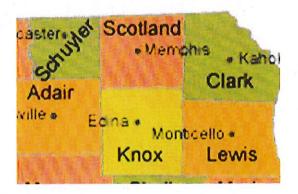
Scotland County has a population of 4.966. There has a been a growth of 2.6%. We have a 0-5 center. Twelve EHS children are served with Duration Services. Five of the children are State funded and seven of the children are Federally Funded. The preschool classroom serves 20 children for 4.5 hours a day. The center in Memphis is owned by NMCAA.

Adair County:

Adair county has the largest population in our service area. According to the last census review in 2017 the number of people is 25,437 and there has been a growth decline of 0.431%. We have two centers in Kirksville; Jamison Street Head Start (JSHS) and Kirksville Part Day center. Jamison Street Center is owned by NMCAA. Kirksville Part Day Head Start is a rented facility. JSHS is a 0-5 center. The infants /toddlers are provided with full day, full year services. One classroom is full day. The other classroom is a one session classroom with one teacher and a teacher aide. KVPD is a Duration Center with two classrooms with two classrooms that service 3-5-year olds. We have three partner sites in Adair County. We have a partnership with Bright Beginnings Infant/Toddler learning Center that serves 18 (6 federal and 12 State). We have a partnership with Early Childhood Learning Center at Kirksville R-3. We have 6 (Federal) Infant and toddlers in their Early classrooms I and 8 Preschool children. These are full day, full year services. We also partner with Adair county R-1 and serve 13 Head Start children in their preschool program.

Central office, which houses our management team is located in Kirksville, MO

Here is a map of our service area and the towns where the centers are located



Knox County:

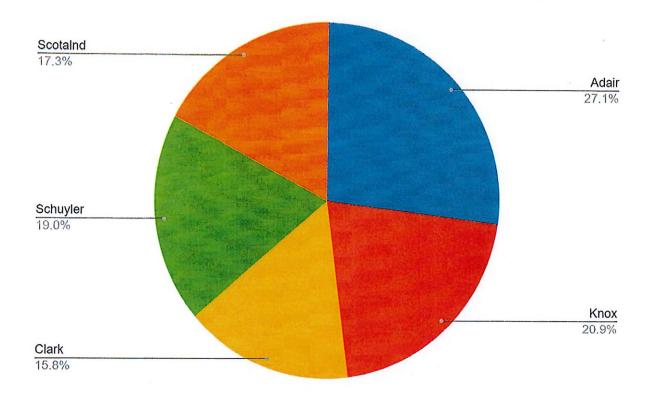
According to the Census Bureau of 2017 Knox county has a population of 3,376. There has been a growth decline of 0.525%. We have one preschool classroom with 20 children and an infant toddler class that has 8 Infant/Toddlers; 4 Federally funded and 4 State funded.

Schuyler County:

According to the Census Bureau of 2017 Schuyler county has a population of 4.450 and has a growth of 1.23% We have a Head Start center that serves 17 three- four olds for 3,5 hours a day. The Glenwood center is owned by the program.

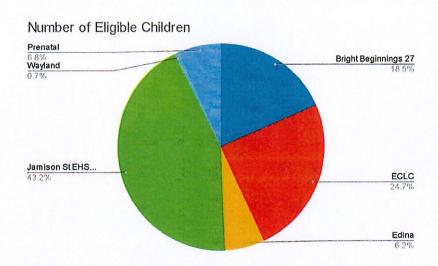
Poverty Rates (Census Bureau 2017)

This chart indicates the Poverty rates in our Agency's Service areas. Adair county has 27.1% poverty rate; Knox County has 20.9% poverty rate; Clark County has a poverty rate of 15.8%; Scotland County has a poverty rate of 17.3%; and Schuyler County has a poverty rate of 19.0%.



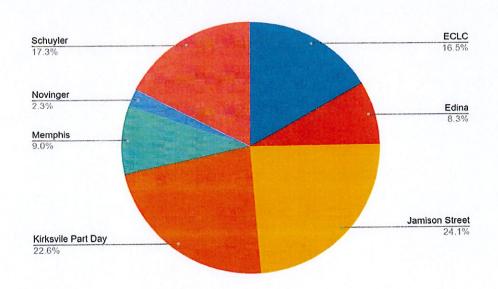
Eligibility:

The chart below indicates the number of Eligible Early Head Start children in our centers including Prenatal moms that are Eligible. Bright Beginnings has a percentage of 18.5%. Early Childhood Learning Center has a percentage of 24.7% Wayland has a percentage of 0.7%. Jamison Street in Kirksville has a percentage of 43.2%. Edina has a percentage of 6.2%.



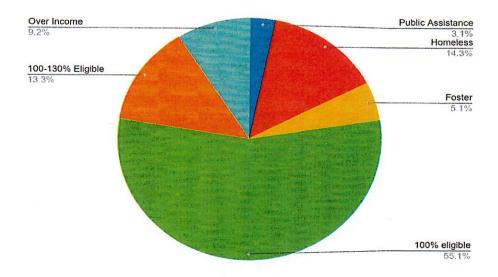
The chart below indicates the number of Eligible Head Start Children in our centers. Schuyler has a percentage of 17.3%. The Early Childhood Learning Center has a percentage of 16.5%. Novinger Schools has a percentage of 2.3%. Edina has a percentage of 8.3%. Memphis has a percentage of 9.0%. Kirksville Part Day has a percentage of 22.6%. Jamison Street has a percentage of 24.1%.

Number of Eligible Children

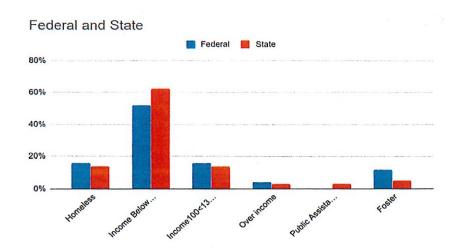


Eligibility:

The chart below indicates the following in Head Start: 14.35 are experiencing homelessness, 3.1% need public assistance, 9.2% are over income, 13,3% are 100-130 % eligible, 55.1% are 1005 eligible, and 5.1% are in Foster care.

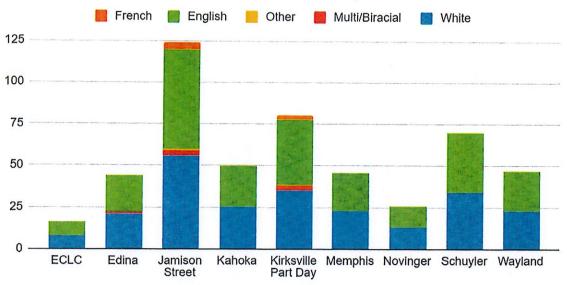


The Chart below indicates the Following in Early Head Start; 12% Federally Funded are in the foster system; 55 state funded are in the Foster System; 16% Federally Funded are in Homelessness, 14% State Funded are in Homelessness; 52% Federally Funded are income below 100%; 62% state funded are I income below 100%; 16% Federally Funded are income 100< 130%: 14% State Funded are income 100< 130% 4% Federally Funded are over Income; 3% State Funded are over income; 0% Federally Funded need public Assistance; 3% State funded need Public assistance



The Chart below indicates the Ethnicity and the number of children and the languages that they speak in each center. We service a population of French speaking children from the Congo in Africa.

Black, White, Multi/Biracial, Other, English...

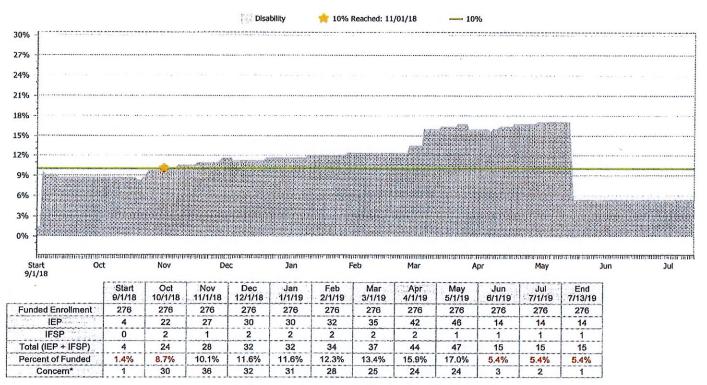


Name of Center

Children with Disabilties:

The table and graph below indicates the percentage of children with Disabilities that NMCAA served during the 2018-2019 school year.

NMCAA



In the grid. 'Concern' represents the number of children with one or more open concerns that do not also have an open IEP or IESP

Tip: Run report 3503 for a list of participants who count in the above totals.

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By May 2018 17% of the children were Eligible for services under IDEA and were given services. The Summer numbers decrease as several of the Head Start centers are out for the summer.

Strengths and Resources in the Service Communities:

Scotland County:

There is a Community Theater run by volunteers. Community Players perform a play yearly. Most of the community participate in this event. There is a hospital that takes care of many of the medical needs in the community. There is a high population of Mennonite Families who have started many businesses. Scotland county has two city lakes. Scotland county has a 4H community. The Scotland County R-1 school district enrolls children from pre-k to high school. Other resources available are: Child Support Enforcement, Employment Security, Housing Authority, Lifeline Pregnancy Resource Center, Victim Support Services, and WIC. There is Memphis Missouri Food Pantries that provides a listing of pantries, and information on food closets, food banks, soup kitchens, congregate meal locations, food boxes, vouchers, et

Knox County:

The Knox County R1 school district enrolls children from pre-k to high school. Knox County has an Ambulance District. The Knox County Health Department offers in Home Health care, Public Health, and WIC to the Community. Caring Communities is a business that employs a staff of approximately 23. HIUD provides homes to low income families. The Ministerial Alliance donates and provides services of needs to people in the community. The Food Cupboard provides food once a month to people in need in the Community.

Clark County:

The children's Division provides food stamps, MC Plus childcare assistance, income maintenance programs, child abuse/neglect investigation, adoption and foster care. Housing Authority provides low income housing and rental assistance. Lifeline Pregnancy Resource center provides free pregnancy tests, Ultrasounds, options, Counseling, Health and STI Information/ Education and referrals There is a victims Support Services and WIC services.

Schuyler County:

There is a Schuyler County Food Room that offers food on Friday and the following Monday after the 2nd Wednesday 9:00am-12:00pm and 1:00pm-4:00pm. The Schuyler Health Department provides WIC services, lead screenings and immunizations. The Schuyler Caring Communities provides insurance enrollment assistance, adult education, literacy and, community health workers. The Schuyler County Library provides services to the community. The Department of Social Services Family Support Division provides the following services: child protective services, child preventative services, Foster care, Adoption, Adult Protective,

temporary assistance services, SNAP, HEAP, Employment, Medicaid and Daycare

Adair County:

Great Circle is a behavioral organization that specializes in providing treatment, education, prevention and support services to children and families. Kirksville R-3 schools, the Early Learning Childhood Center create a safe environment in which the community of learners are focused on high expectations, child-centered and research-based instruction, where every child has the opportunity to succeed. Mark Twain Mental Health provides wellness for individuals and assists individuals with developing goals for a healthy lifestyle. Nemo Pediatrics provides health care, social services, dental care and health Education. Adair County Health Department provide clinic programs and services, home health, WIC, PAT provide home visits for children from birth to kindergarten and provides developmental and parenting information for the families in the community. Truman State University Speech and Hearing provides hearing, speech and language screening assessment and treatment services to the community at no cost. The Jude vine Center provides services to families in the community who have children with Autism. Preferred family provides Mental and Behavioral Health, Substance use, employment services, Developmental Disabilities, Child Welfare, and Medical Services. Kid Sight provides free vision Screenings for children.

The Needs in the Communities: (Focus groups were developed and data was collected through interviews with families in all of the service areas)

Education:

The barriers that inhibit families from going to further their education are time, funding, lack of transportation and the distance to get to the colleges or schools. Many of the families consider education to be important and that without it is very difficult to meet the required skills of everyday life such as Math and Reading. The parent who was interviewed runs a daycare business. She said that she had observed that children need to learn to be proficient in Math and Reading. These are basic requirements for everyday life. The good role models in the community of Schuyler County that assist children with education are the schools, the Library, and the high school that offers parenting classes. The technical Center in Kirksville offers the Child Development Associate Certification for people pursuing education in early childhood. Learning Opportunities in Kirksville offers Mentoring to people in the community.

Transportation:

There is a lack of Public Transportation and Transportation that is affordable in the communities. The cost of the Public Transportation is high. Many of the parents cannot afford to buy vehicles and the families have to share vehicles. This can at times limit families from getting to work on time. The families do not always earn enough to work out of town at the better jobs so they have to work at the lower paying jobs in town. Many of the families rely on friends and family for transportation. Many times, when the vehicle breaks down, the families cannot afford to repair the vehicle.

Health:

Families have a lack of medical insurance. MO Health .net is not easy to navigate. Some of the families are reliant on parents or have insurance through their employer. At times the improved pay may cause the family to not qualify for Medical Insurance. Yet with the improved pay, the family still lacks the ability to afford Medical Insurance.

Mental Health:

The families were asked to explain what Mental Health means to them. Some of the responses were "suicide, getting advice, and that Mental Health is on the rise and "Fast growing in children and adults. Other responses were Mentally Unstable. Many of the families said there is a need for more counsellors and psychiatrist as there is an extreme lack in the service areas. Lack of funding was another concern. Many of the families said that Poverty causes depression and anxiety and affects relationships in the family. It also may cause people to become unemployed. Poverty also prevents families from being able to pay for services for their family members and children. There is also a need for people to be educated on the Meaning of "Mental Health" There is a need for more hospitals that assist people that need Mental Health services. In Schuyler county there have been a number of Opioid deaths. The family interviewed identified three people that had in the last month died due to an overdose.

Housing/Homelessness:

There is a scarcity of jobs. Pepsi has reduced the number of staff. There are only ten people at the plant. Many families live together and wander from home to home as they cannot afford the high cost of rent. Many of the houses and apartments have a rent of 500-550 dollars. A three-bedroom house costs between 700 and 750 dollars. The families cannot afford to buy a home. There is inadequate housing. Families find it difficult to get assistance as their income bracket is

above poverty guidelines but they do not earn enough to support their families. Families said that they need to build more homes under Community Action. There is a lack of bigger homes for families with more than one child. More duplexes and apartments are needed. There are few landlords. They monopolize the rent prices. Some family's income is just above the qualification to qualify for a Hud Home. There are trailer homes that need a lot of repair. The lower- income rentals are insufficient as they are not livable.

Nutrition:

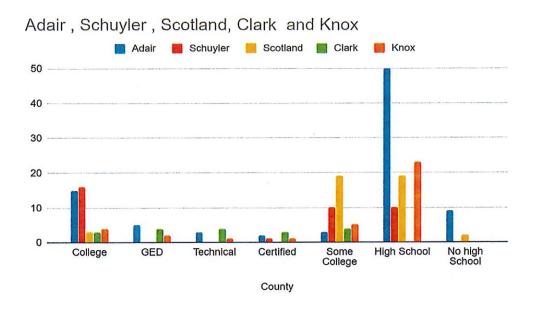
The families considered a healthy meal to be vegetables, fruit, whole grain and no carbs or sugar. The families are unable to afford the Healthy foods as they are too expensive. Many families resort to fast food as it is cheaper. There is a lack of availability of healthy food that is reasonably priced in Memphis, Kahoka, Schuyler and Wayland. There is a lack of grocery stores. Families have to travel far to cheaper grocery stores. There are more grocery stores in Kirksville but the price of healthy foods is very high. There needs to be more training about gardening and the Community gardens need to be more centralized. There needs to be more advertising about the community Gardens.

Income/Employment:

Many of the families work minimum wage jobs. Even with both parents working there is still a lack of finances. Many do not earn enough to open a savings account. Many families cannot afford to pay for emergencies. Many families borrow from loan businesses as they do not earn enough to pay the basic bills and needs. Many families purchase cheap items from Swop Shop" on line. Due to debt, many of the families suffer from stress, ill health and broken relationships. Families become isolated and face embarrassment. Families that were interviewed stated that they needed employers that offered more benefits such as healthcare, 401k retirement. There needs to be more jobs Many of the families lack the skills to fill out the paperwork for acquiring jobs. There is a lack of full- time jobs. Many jobs require a qualification. Many of the families are unqualified.

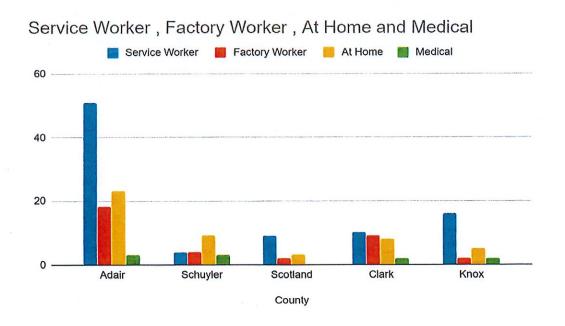
Education:

The chart below indicates the Education Level of the families in our Service area: Adair, Schuyler, Scotland, Clark and Knox Counties.



Occupations

The Chart below indicates the occupations of parents within our service Areas: Adair, Schuyler, Scotland, Clark and Knox County



The chart below indicates the results from the Community Survey. The biggest issue is Jobs/Employment/Income which is at 42.5%

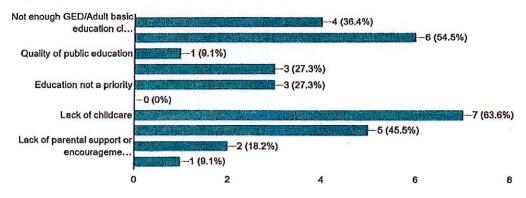
In your opinion, what is the biggest issue for low-income individuals and families in our community?

174 responses



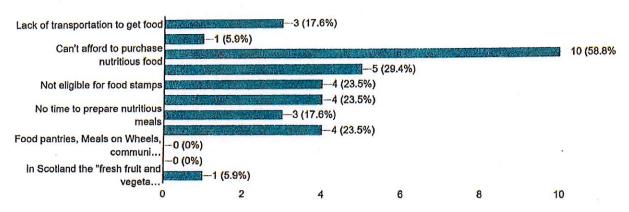
The Chart below indicates the basic education issues and barriers in our service area according to the Community survey that was completed.

Which do you consider to be basic education issues or barriers in your area (check all that apply) 11 responses



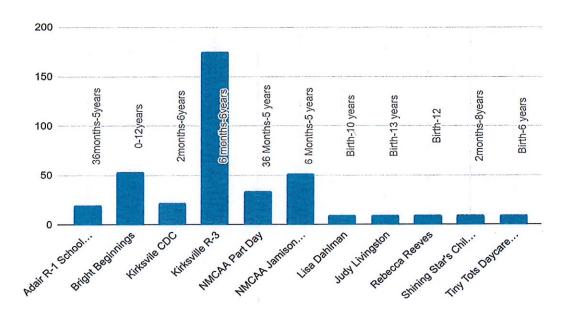
The Chart Below indicates the nutrition issues according to the results of the Community Survey in our service area.

Which do you consider to be nutrition issues for you or others in your area (check all that apply) 17 responses

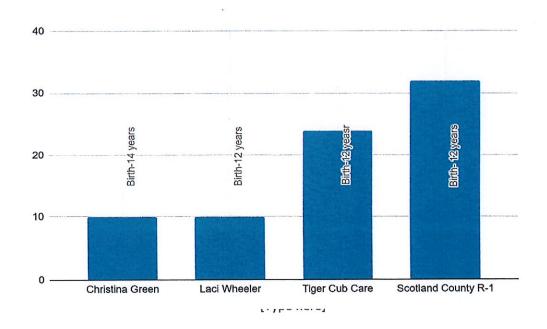


Childcare Availability:

The Chart below indicates the childcare services available in Adair County in our service area.

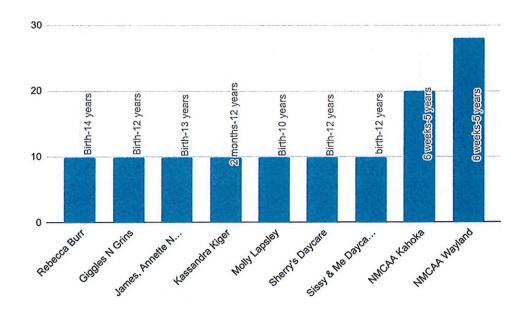


The Chart below indicates the childcare services available in Scotland County in our service area

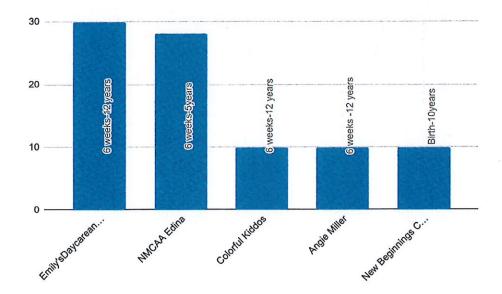


Childcare Availability

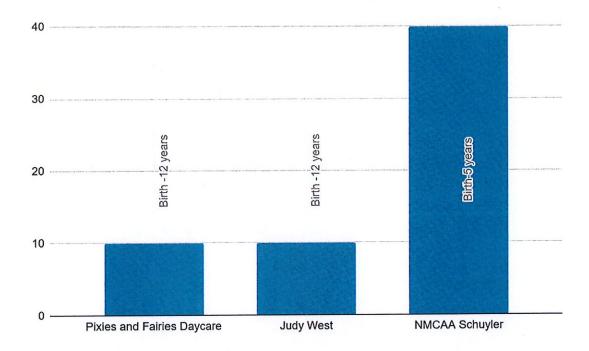
The chart below indicates the Childcare Services available in Clark County in our Service area.



The Chart indicates the Childcare Services available in Knox County in our Service Area.



The Chart below indicates the childcare Availability in Schuyler in our service Area.



\$	1. Community Survey
	Please take a moment to answer the questions on this short survey. Your answers will help us to develop our Community Needs Assessment. We will utilize this needs assessment to develop programs that most effectively meet the needs of our clients. Please answer all questions!
	If you'd like to leave the survey at any time, just click "Exit this survey". Your answers will be saved.
	1. What county do you reside in?
	Barton
	O Jasper
	Newton
	McDonald McDonald
	Other (please specify)
	2. What type of organization do you represent? (Check all that apply)
	Non-profit
	Faith based
	Social service provider
	Homeless provider
	Government agency
	Educational institution
	Hospital/Medical
	Law enforcement
	For-profit business
	Child care provider
	Other (please specify)
2	2. Community Survey

3. Why is EMPLOYMENT and issue in your co	ommunity? (Please select the top 3 reasons)
Don't have transportation to get to work	Lack of skills/education to get a job
Lack of good paying jobs	Can't find child care
Cost of transportation	Employers/jobs leaving the area
Cost of child care	Lack of jobs paying benefits
Long commute to work	Unable to find a job in the area
People don't want to work	
Other (please specify)	
4. What do you feel are the top 3 things preven	enting people from getting out of poverty?
(Please check the 3 answers you consider th	e most important)
Accessing higher education	Attaining a GED
Loss of State benefits	Lack of money management skills
Quality child care	Lack of affordable dental care
Affordable child care	Lack of affordable medical care
Affordable and reliable transportation	Lack of job training opportunities
Substance abuse	Mental health issues
Motivation	Affordable housing
Other (please specify)	
N	,
, *	

	ow-income people? (Please check the 3
answers you consider the most important)	
Finding/Keeping a job	
Affordable dental care	8
Rise in cost of basic needs (ie. utilities, food, gasoline)	
Quality child care	
Reliable/dependable transportation	
Affordable medical care	
Accessing educational opportunities and resources	
Parenting challenges	
Affordable child care	
Safe/Affordable housing	
Other (please specify)	
The state of the s	•
3.	
6. What do you feel are the top 3 needs of ch	ildren in our community? (Please check the 3
answers you consider the most important)	• (-
Stable family environment	Affordable dental care
Affordable child care	Affordable medical care
Quality child care	Drug/Alcohol free environment
Early childhood education	
Larry cimentos successor	Proper nutrition
Other (please specify)	
Other (please specify)	
Other (please specify)	Proper nutrition

7. Head Start/Early Head Start are ma				е
choose 3 items that best identify fam	ilies who sl	nould receive prio	rity for enrollment.	
Teen parents				
Parents who are working for low wages				
Parent(s) that are high school dropouts				
Parent(s) in school				
Single parent families				
Parents with limited English speaking abilities				
Two parent families				
Foster parents				
Parents who are employed				
Other (please specify)				
		,		
8. Is there a child with a "diagnosed"	disability ii	n your family?		
Yes	C) No		
9. If yes, how many children?				
		_		
O 1 O 2	O 3	O 4	more than 4	
	0	0	O .	
1	0	0	O .	
10. Is there now or has there been in	0	teenage pregnan	O .	
10. Is there now or has there been in	0	teenage pregnan	O .	
10. Is there now or has there been in t	0	teenage pregnan	O .	
10. Is there now or has there been in t	0	teenage pregnan	O .	
10. Is there now or has there been in t	0	teenage pregnan	O .	
10. Is there now or has there been in t	0	teenage pregnan	O .	
10. Is there now or has there been in t	0	teenage pregnan	O .	
10. Is there now or has there been in t	0	teenage pregnan	cy in your family?	
10. Is there now or has there been in t	0	teenage pregnan	cy in your family?	
10. Is there now or has there been in the Yes 4.	0	teenage pregnand	cy in your family?	
10. Is there now or has there been in the Yes 4.	0	teenage pregnand	cy in your family?	
10. Is there now or has there been in the Yes 4.	0	teenage pregnand	cy in your family?	
10. Is there now or has there been in the Yes 4.	0	teenage pregnand	cy in your family?	
10. Is there now or has there been in the Yes 4.	0	teenage pregnand	cy in your family?	

11. Please list the top 3 needs for EDUCATIO	N in your community.
Don't have child care	
Need help with financial aid	
Dropout prevention	
Help getting high school diploma	
Help getting higher education (college)	
Classes available are held at inconvenient time/place	
Work related skills/training lacking in the community	
Not enough GED/Adult Basic Education classes	
Computer skills	
Help getting vocational skills	
No computer access at home	
Transportation costs to high	
Other (please specify)	
12. What type of training or workshop do you	feel is needed in your community? (Please
select the 3 most important needs)	
Living without basic needs simulation	Parenting
Tenant / Landlord rights	Leadership
GED	Finding a rental home
Energy conservation	Interviewing/job attainment
None	Goal setting
Nutrition	Home ownership
Technical skills	Budgeting
Gardening	Resume preparation
Other (please specify)	
5.	

-	13. What do you consider the 3 biggest barrio	ers to families owning their own home in your
	community? (Please check the 3 answers yo	u consider the most important)
	Unemployment	Fear of the whole process
	Lack of homebuyer education	Would rather rent
	Money management	Credit problems
	Down payment/closing costs	Lack of affordable housing
	Past criminal history	
	Other (please specify)	
	14. What repairs does your home currently n	eed?
	Windows/doors	Foundation
	Weatherization	Holes in floors
	Heat/Air conditioning	Plumbing
	No repairs needed	Lead-based paint
	Mold	Asbestos
	Electrical	Roof
	Other (please specify)	
	15. Would you be interested in having an End	ergy Audit performed on your home?
	Yes	
	○ No	
		have the guilt down?
	16. If Yes, What would you be willing to pay t	o nave the audit doner
	\$200 to \$250	
	\$251 to \$300	
	\$301 to \$350	
	Over \$350	
6		

17. Which of the following NUTRITION issues most impact the families you serve? (Please
check the 3 most important)
Food allergies
Children not willing to eat nutritious food
Can't acquire fresh produce
Not eligible for food stamps
Dont know how to cook
Food is not available-not enough food pantries/free meals
Not enough money to purchase nutritious food
Dont know how to prepare nutritious meals
No time to prepare nutritious meals
Lack of transportation to get food
Other (please specify)
18. What problems do low-income people in your community face with managing their
money? (Please check the 3 most important)
Debt problems (credit cards, etc.)
Dont know how to get Earned Income Credit
Mot enough money to meet basic needs
Gambling problems
How to save money
Difficulty getting disability income
Need help making a spending plan
Difficulty getting child support
Dont know what resources are available to them
Other (please specify)
7.

19. Transportation is a problem in my community because:
Lack of drivers license
People don't know how to buy a car
Cost of maintaining a car
Public transportation is not available
Public transportation hours/routes not convenient for people
People don't have money for a down payment
People can't afford repairs
Bad credit
Other (please specify)
Cite (prease specify)
20. Which of ESC's programs are you familiar with? (Check all that apply)
Case Management
Employment Services
Graduating with a Future
Head Start/Early Head Start
Home Repair
Homeless
HUD Section 8 Rental Assistance
Intake, assessment,& referral process
None
Utility assistance
Weatherization
Women's Health Clinic
Other (please specify)
21. Do you feel that the programs offered by ESC adequately serve the needs of low-
income people in our communities?
Very Well Average Below Average Poorly
ESC serves client's needs:
22. What could ESC do to better serve our client's needs?

23. How effective is ESC in letting the community know about our services?
Very Effective Above Average Average Below Average
How effective:
24. How could we better educate the public about our services?
25. What services does your community need that are not currently available?
26 What would you like to see ESC do to holy struggling families?
26. What would you like to see ESC do to help struggling families?
8. This section to be completed ONLY by our HUD Section 8 landlords.
8. This section to be completed ONLT by our 1100 occiton o fanalotus.
27. Where are your rental units located? (Check all that apply)
Barton County
Jasper County
Newton County
McDonald County
28. How many rental units do you own?
1 to 10
11 to 25
26 to 50
51 to 100
101 and over
29. At the current time, what is your vacancy rate?
30. What is the average length of time that units are vacant?

31. What rent range do	ou feel is affordable fo	or most of the te	enants that you do	eal with?
less than \$200	, ou 1001 10 un or un or un or			
\$200 to \$300				
\$301 to \$400				
\$401 to \$500				
\$501 to \$600				
Over \$600				
O 6161 \$555				
. Thanks!				
			TI	
Thank you for taking the time be compiled and analyzed to p	to answer these questions. Yo rovide us with valuable inform	our answers are impo ation on how to impr	ortant to us. The result ove our programs and	s of this survey v services.

Focus Group Questions: Nutrition

- 1. What do you consider a nutritious meal?
- 2. Do you believe it is difficult to obtain nutritious food? Why?
- 3. How would you make more nutritious food available to the community?

Focus Group Questions - Education

Do you believe there are barriers to education?
What do you believe these barriers are?
Do you believe that education is important?
If yes, why do you believe education is important?
Are there good roles models in the community?
How do you believe mentors could impact this community?

HOUSING FOCUS GROUP QUESTIONS

HOUSING FOCOS GROOT QUESTIONS
Have you seen homelessness in your community?
Do you personally know someone who has been homeless?
Why do you believe people become homeless?
What housing issues do you feel impacts families in your community?
What would you change regarding housing issues?
What are some of the housing resources you know of?

Focus Group Questions – Focus area Health

- 1. How has health care costs impacted your family?
- 2. What does the term mental health mean to you?
 - List write it down
- 3. When you hear the term mental health counseling, what do you think about?
- 4. What do you think is the relationship between mental health and poverty?
- 5. What mental health services are needed in our community?
- 6. Why do you think people in our community don't use the mental health services that are available?
- 7. What do you think would encourage people in our community to use mental health services?
- 8. What would be the outcome if mental health services are used more?
- 9. How do you think mental health status impacts families, relationships, employment?

Transportation

Focus Groups

Do you know anyone who lacks transportation to work or errands?

It seems like a lot of people you know lack transportation......

Why is this?

What do you think are the issues to transportation in your area? Ask on a personal level

What would you change about transportation issues in our community?

What types of transportation do you use? What are you using it for?

*partner-question—how do you think clients without their own transportation get from place to place?

Survey Questions

Do you agree or disagree that transportation is a barrier to getting and/or keeping a job?

Strongly Agree/ Agree/ Neither Agree or Disagree/ Disagree/ Strongly Disagree

Do you have a running reliable personal transportation? Yes/No

How many times a week do you rely on public or other (walking, bicycle, friend) transportation?

0-1 2-3 4-5 6-7

What type of other transportation do you use?

Walking

Bicycle

Friend

Focus Group Questions-Income

1b. How do your clie	nts/customers fe					
	inta/ customers re	el about money?				
2a. How do you deal	with a financial e	emergency (i.e. if a	n appliance b	reaks, car ne	eds repairs, et	c.)?
2b. How are financia	l emergencies (a _l	ppliance breaks, ca	r needs repa	irs) handled t	hose in our co	mmunity?
		600				
3. What are some v	vavs to make mo	nev besides stead	//full time en	nplovment?		
		•				
2 5 7						
4a. How does debt a	ffect your family	?				
4b. How does debt a	ffect families in y	our community?				
		,				
En. Do you have any	financial goals?	f so what are your	financial co-	de2		
5a. Do you have any	7				111	
5b. What is needed in	n our community	to improve incom	ie (living wag	e jobs, 9-5 jol	os, nigh quality	employers, etc)?